



Webster Public Library
Director's Report
January 11, 2022

1. The hiring committee for the open Senior Services Librarian, previously held by Larry Taylor, has interviewed four interested and well-qualified librarians for the position over the past month. That committee extended an offer to a very experienced and excellent librarian who will be joining us later this month.
2. Jenny Paxson started a pilot program for "Walk-In Tech Tutors," in an attempt to offer pop-up support for people looking for technology help that doesn't normally fit in with other library services. This is particularly useful around holiday season helping patrons set up their new devices to make the best use of them. She sets up a table near the front door on Tuesday and Thursday afternoons, though hours may shift in February.
3. The AARP Tax Preparation volunteers return to Webster Public Library next month. This year, AARP has relaxed their COVID protocols which will help preparers process taxes more quickly for patrons, so there should be less time spent by patrons waiting. Staff are preparing activities and other opportunities for folks who might be visiting us the first time (or the first time in a while).
4. The Noon Year's Eve program continues to be a success; this year drawing over 100 participants to celebrate New Year's for those who don't plan on staying up all night. We also had good attendance at our Barbershop and Ringer holiday music programs, drawing over 140 people combined.
5. The Trustee Handbook Book Club is restarting for 2023, being held every other month starting in February. Topics include the Board-Director relationship, Financial Planning, Strategic Planning, EDI, and Construction Projects. Certificates of attendance will be offered for those who attend live sessions, which will count towards the State's trustee education minimum requirement.

Director's Meetings

- Town Department Heads
- MCLS Directors' Council
- Director's Performance Review
- Sr. Services Lib. Interviews
- Staff Performance Reviews

Selected Statistics

- Days Open: 24
- Circulation: 29,164 (-6%)
- Door Count: 12,217 (14%)
- Reference Questions: 568 (1%)
- New Borrowers: 168