



Webster Public Library
Director's Report
February 8, 2023

1. The Leadership Team decided to change the meeting cycle for staff this year, due to feedback from the Circulation team. By combining two small team meetings, where information was repeated, we were able to free up a Friday morning for staff training opportunities. This first one was how to handle difficult situations, led by Cynthia Dana and Chad Cunningham from the Central Library. Staff were appreciative and thought the topic and presenters were thoughtful and engaging.
2. The AARP Tax Preparation program has started. The AARP volunteers will be preparing taxes for free again this year. As AARP has relaxed their COVID protocols, patrons with appointments should be waiting in the library for shorter periods of time and with fewer trips in-and-out of the Community Room. The program will be held from February 1st until April 13th, using the Community Room on Mondays, Wednesdays, and Thursdays and the Story Time Room on Mondays and Wednesdays. The library will be providing free coffee on Monday and Wednesday mornings while supplies last.
3. Various libraries in the Monroe County Library System continue to report efforts to reduce or eliminate fines or fees. Currently, there are 9 libraries in MCLS who do not charge daily overdue fines for juvenile and young-adult material; there are 2 who charge no daily overdue fines at all. Two more libraries reported at Directors' Council this month that they are pursuing fine elimination for all materials by the end of the year. Further, there are 10 libraries in MCLS who do not charge holds fees, with another two libraries discussing dropping holds fees by the end of the year.
4. The New York Library Association's Advocacy Day will be held on Tuesday, February 28th in Albany. MCLS has shifted their focus toward in-district engagement and will not be sending a delegation to Albany this year, while the Rochester Regional Library Council will be organizing visits in the Capitol. Adam will be attending both to represent Webster and as a member of the NYLA Legislative Committee.

Director's Meetings

- Town Department Heads
- MCLS Directors' Council
- Travelogue: Argentina and Chile
- Foundation Finance Meeting
- New Plaza Owner Meeting
- Planning the Plan Meeting: Henrietta
- AARP Tax Preparation Meeting

Selected Statistics

- Days Open: 24
- Circulation: 32,358 (1%)
- Door Count: 13,855 (33%)
- Reference Questions: 658 (10%)
- New Borrowers: 225

Next Meeting: Mar. 8, 2023